



Talk|²



- Voice Mail
- Universal messaging
- Automated attendant
- Conference calling
- Call centre queues
- Call monitoring and recording
- Call statistics and reporting
- Call forwarding
- Call parking/retrieval
- Interactive Directory list
- Blind and supervised transfer
- SMS Messaging
- GSM Mobile integration
- Music on hold or transfer
- PSTN and/or VOIP Gateways
- Fully managed solution
- Remote fault monitoring
- Helpdesk support
- True IP handsets
- Power over Ethernet support

The Problem

Traditional PABX have been historically been the mainstay of company voice communications. As hardware solutions they are expensive, and are continually rendered obsolete on the arrival of new features not supported on the existing PABX.

Traditional PABX solutions also have complex administration, often requiring specialist support for adds and changes. This reduces change flexibility, and hits business with hidden costs.

Does repeated obsolescence, complex manageability, and hidden costs best represent your financial and commercial interests?

The Solution

Traditional PABX solutions have offered innovation via software add-ons to offer greater features around reporting, call tracking and management features.

Combine this trend with the emergence over of Voice delivered over data (VOIP), and greater choice/lower costs of data communication links, voice communications is moving away from increasingly obsolete hardware, towards the freedom and flexibility of a total software environment.

The final evolution of this trend is now available as a fully featured voice solution called Talk|2.

The Value Offering

Talk|2 is a managed solution, offering market leading features including Voicemail, Conference Call Bridging, Call Queuing, Call Detail Records, easy self administration, and backed up with remote monitoring, remote support.

Delivering complete IT solutions.



Auckland - Ellerslie p: 64 9 5801374 | f: 64 9 5801373

Auckland - Albany p: 64 9 5801374 | f: 64 9 5801373

Sydney p: 61 4 1452 6707

Bay of Plenty p: 64 7 985 6900

Wellington p: 64 4 831 0100

Christchurch p: 64 3 741 2100

info@btg.co.nz | www.btg.co.nz