

Smile. You're back | ON.

Managed back-up and disaster recovery service.



SAFEGUARD YOUR BUSINESS
A division of Business Technology Group

The what, how and why on back|ON.

What is back|ON?

back|ON is an IT systems disaster recovery service.

In this day and age all businesses require their IT systems to function effectively, when disaster strikes back|ON will ensure your company's systems are up and running again in an appropriate timeframe, facilitating your companies ability to transact business.

Your company's back|ON policy will include continuous access to one of the back|ON Recovery Facilities.

What do the back|ON Recovery Facilities include?

- Workspace for up to 30 people
- Virtual Workspace for up to 200 people
- Server recovery for up to 24 Windows or Linux based servers
- Telephony facilities with the agreed DDI and call centre capabilities.
- Ability to recover a single or multiple servers within the SLA timeframe - at any time.
- Ability to perform server recovery tests as required.
- All networking equipment as required including switches, Wireless Access Points and routers.

The back|ON Business Continuity process

The backup process is critical to the success of your business continuity. The back|ON team have invested many hundreds of man hours fine tuning a backup and server recovery process that is highly effective.

The backup system, Image|UP®, utilises technology to backup the server, system state, file structure, master boot records and everything that constitutes that makeup of the server. The backups are in file format stored on removable hard drives. Image|UP® has a full reporting suite designed to keep you informed on your backup status.

The back|ON team have made access to this backup system a requirement for the back|ON service, and as such have made access to the Image|UP® system a part of the monthly fee.

The backups are then collected by the back|ON team and stored in shock proof cases while being transported to a fireproof, secured facility for easy extraction.

The back|ON server recovery process is unique to the back|ON team and has been developed in assistance with Business Technology Group engineers for over 2 years. The process is the work of thousands of man-hours and many thousands of dollars. It is a very efficient, accurate and fast methodology that provides results.

Why does your company need back|ON?

Your company is entirely dependant on the management, operation and administration of your company's IT infrastructure. In the event of a disaster, this core part of your enterprise needs to be back|ON in the shortest period possible to prevent the loss of revenue.

The back|ON service provides a proven structure and process to ensure your business continuity.

Where can you find us?

Online: www.backon.co.nz

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