



ADLOS IT

15 November 2005

To Whom it May Concern

ADLOS IT are the internal Information Technology Department for the Amalgamated Dairies Ltd Group. ADLOS IT supports 250 network users from Nine Group Companies including Refrigeration Engineering Ltd, Butler Gibpat Ltd and SH Lock Ltd. The Group infrastructure also covers over 20 sites in New Zealand and Australia.

BTG have provided information technology support services to ADLOS IT for the last four years. This support includes infrastructure design and implementation plus the provision of a network security suite, Citrix remote computing platform (100 concurrent users), Microsoft Exchange and of course routine infrastructure maintenance. In addition BTG has been instrumental in the success of a number of ADLOS IT information technology projects including the provision of feasibility studies and independent advice to management.

ADLOS IT can recommend that BTG has provided exceptional levels of service to ourselves over the past four years, this includes when we have had urgent problems that BTG has gone the extra mile to deliver solutions on. In addition we have found BTG have a higher level of technical expertise in the technologies they support than other Information Technology support companies we have used in the past, unusually this has also been combined with the ability to understand our business and talk to management at an appropriate level.

BTG has also implemented a number of large infrastructure projects for ADLOS IT, these projects have all been delivered on time and on budget. The end result of this is that ADLOS IT has a stable robust platform for its users.

I am happy to provide a verbal confirmation of the above details and answer any questions you may have about our personal experiences utilising the services of BTG.

Yours sincerely,

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